

CASE STUDY

RIA Firm Experiences Record Growth With Nitrogen, as Affiliated Advisors Average a 27% Revenue Increase

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Custodians

TD Ameritrade Charles Schwab Fidelity **Broker-Dealer** Securities America **Tech Stack** Nitrogen Orion Advisor Tech Salesforce **Affiliation Models**

Independent Cross-Platform Financial Institution

Mission and Vision

Priority Financial Group ("PFG") formed their hybrid RIA in 2012 and today offers multiple affiliation models to suit whatever alignment works best for each individual advisor. Those affiliations include bank or credit union options, a true independent model, and a cross-platform option that connects independent advisors with financial institutions.

Whichever affiliation an advisor chooses, there's one thing that never changes about PFG: Its strength and reputation are built on working only with quality advisors who put their clients first. PFG is proud of the fact that its affiliation base has a higher-than-average number of female advisors, as well as advisors with the CFP® designation.

Why Nitrogen

From the first time he saw Nitrogen on a product demo, Michael Prior—the founder and CEO of PFG —was impressed with the functionality Nitrogen offered. "It was exactly what we wanted to better help our clients align their portfolios with their personalities," he said. "When you sit down and go through the Nitrogen process with someone, you get them to focus on what's tolerable for them in up and down markets.' The Risk Number® Assessment requires investors to confront the actual dollar amount they're comfortable with losing in a down market—not just the percentage they might lose, like most risk questionnaires present.

"Sometimes a client will say they're comfortable with losing 10% but then when you show them that's equivalent to \$20,000 on a \$200,000 portfolio, they change their mind. That's why the Risk Number matters," Prior said.

Simply put, the Risk Number helps advisors to align investor expectations more accurately, right from the start.

How Putting Nitrogen at the Center of Client Communication Enhances the Value of PFG

Managing Client Expectations

"When I saw Nitrogen for the first time, I knew immediately that it would be essential for managing client expectations," said Prior.

When clients are fully bought into their investment portfolio and strategy, they're less likely to panic in a



Immediately after implementing Nitrogen, the PFG team made it a core component of the firm's tech stack. Now, Nitrogen sits at the center of the firm's technology solutions along with highly integrated partners **Orion** and **Salesforce**.

down market.

For PFG's advisors, that means they can spend more time deepening relationships instead of fighting fires.

Finding the Right Fit for Prospects

"It's powerful when you can show a prospect that their current portfolio is out of alignment with their Risk Number, and then show them an aligned portfolio right then and there."

Nitrogen has helped PFG with client relationships and retention, but it's also enhanced the firm's growth too.

Nitrogen helps limit the back-and-forth of prospecting and puts the advisor in a position of strength from the get-go.

Protecting the Best Interests of Clients

"We've always had a culture of high compliance coupled with high service, well before Reg BI or the DOL rule were introduced," said Prior.

It was evident early on that Nitrogen would fit in well with the fiduciary focus valued by everyone at PFG.

From a compliance standpoint, the Risk Assessment gives PFG advisors a simple way to record client alignment with a recommended portfolio.

Let's See the Results

Since its implementation—which Prior was quick to note as much easier and faster than other tech platforms the firm had tried in the past—PFG has appreciated the way that Nitrogen's service team has supported its advisors, as well as the way the two companies' values align.

And that alignment has led to continued business growth. PFG has posted record years of growth, even amidst a Broker-Dealer change in 2018.

In fact, while the S&P 500 was down roughly 6% for that year, the advisors affiliated with PFG averaged an increase of 27% in gross revenue.

"There's no question that having Nitrogen has helped us to improve our conversations, retention, and growth," Prior said. "It has provided us with a premier, flexible risk platform for our advisors that serves as a great tool in both strong and weak markets."

READY TO JOIN THE FEARLESS INVESTING MOVEMENT?

Sign up for a product demo at Nitrogenwealth.com/advisors and get to know the power of the Risk Number.

Sign up

Nitrogen is the company that invented the Risk Number[®], which powers the world's first Risk Alignment Platform and was built on top of a Nobel Prize-winning academic framework. Advisors, broker-dealers, RIAs and asset managers use the Nitrogen platform to create alignment between clients and portfolios, leverage sophisticated analytics to increase the quality of their advice, automate trading and client account management, and access world-class models and research in the Nitrogen Partner Store — all with the mission of empowering the world to invest fearlessly. To learn more, visit Nitrogenwealth.com.



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